

Proven Methods to Root Cause Investigation for CAPA

Location: Your Computer Offering # 0907-709 Priority Code: 520

WHO SHOULD ATTEND

This webinar is intended for those in the pharmaceutical and medical device industries who need to know the basics of Corrective and Preventive Action (CAPA) investigations, especially those in the following areas:

- Regulatory Affairs
- Manufacturing
- R&D
- Quality Assurance
- Product/Process Development
- Maintenance

LEARNING OBJECTIVES

Upon completion of this webinar, you will be able to:

- Avoid common investigation mistakes
- Generally describe the investigation process
- Select key tools to assist with the investigation
- Identify corrective/preventive action techniques to restore the original product/process performance

COURSE DESCRIPTION

This 60 minute webinar presents an overview of a proven methodology used to investigate and identify the root cause(s) when there has been a shift in the performance of a product, machine, equipment, work process or system. The methodology identifies the change that has occurred so that the change can be eliminated and the performance can return to its previous level. It is ideal for investigating an increase in:

- Product or service defect levels
- Negative patient reactions with the product
- Equipment or process aberrations
- Customer complaints
- Manufacturing scrap or rework
- Any performance change where a CAPA investigation is required

COURSE OUTLINE

- Define a technical CAPA issue
- Discuss common problem solving mistakes
- Introduction to the case study
- An overview and illustration of the investigation methodology
- Highlight effective tools
- A resource for improving investigations
- Question and answer session
- Next Steps

COURSE DIRECTOR

Tom Weaver, Quality and Operations Improvement Consultant, whose expertise includes strategic planning, quality and operations improvement, root cause investigation, design control, and project management. Prior to starting his own consulting business, Mr. Weaver had a 28 year career with Baxter Healthcare with management positions in the Manufacturing, R&D, and Quality functions. He retired in 2003 as the Vice President, Quality Management, leading Baxter's Total Quality Management and Six Sigma processes. In 2003, he founded Weaver Consulting which provides services to clients globally. Mr. Weaver holds a Bachelor of Science Degree from the United States Military Academy at West Point, N.Y.

HOW TO REGISTER

To Register for this FREE Webinar go to www.cfpa.com. Enter **Course Offering #0907-709** into **Quick Jump**. Use **Priority Code: 520**.

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